



TERMS AND CONDITIONS (Please complete and return to your teacher)

Welcome to Blossom Baby

As an antenatal teacher, baby massage, baby yoga teacher and doula Helen Parsons has completed a programme of study and examination and has in place insurances both in respect of Professional Indemnity and Public Liability.

Booking & Renewal

Please be aware once you have booked and paid for your Blossom Baby antenatal or postnatal class, we are under no obligation to provide refunds (see REFUNDS below).

Unlike some companies who operate an automatic rebooking process, to ensure you continue to enjoy your Blossom Baby antenatal or postnatal classes you will need to make a renewal payment and it is recommended you do this no later than week 3 of your current class.

Changing Times and Venues

If we need to amend your class time or the venue at which your class is held we will endeavour to provide you with a minimum 7 days' notice. Where the start time is altered by less than 30minutes and/or the venue is located within a 1 mile radius of original planned venue, no refunds will be offered.

Taking Payment

Spaces are not confirmed without full payment of the course fee. Payment is required in advance of week one of the course. Payment can be made via bank transfer (details on booking form).

Refunds and Cancellations

We are under no obligation to refund or transfer your money in the event that you are unable to attend part of or the entire course. We regret that we are unable to guarantee an alternative for missed classes (unless this is due to Blossom Baby cancelling a class).

In the event of a class being cancelled for any reason (other than in the case of a 'force majeure') by the teacher, the client will be entitled to a refund on request.

Video, photography and observers

Please ensure you ask your course teacher if you wish to bring anyone else with you to class. If you wish to take photos please remain sensitive to the feelings of others and always stop if asked to. Blossom Baby expressly forbids any reproduction of any part of our classes in any form (i.e. you-tube, internet sites, DVDs, photography etc) and anyone suspected of continually filming, observing or photographing the course for this purpose will be asked to leave the course.

All Blossom Baby logos and material are copyright of Helen Parsons, owner of Blossom Baby.

Valuables and Jewellery

All property and valuables of attendees is left at your own risk. Neither Blossom Baby nor the venue accepts responsibility for the loss or damage of any personal possessions before, during or after course.

Illness

Should you or your baby develop any known or suspected medical condition or illness you must please:

- Consult your GP before attending the class
- Inform your course teacher before the class
- Never attend the course with an infectious disease such as conjunctivitis, chicken pox or coronavirus
- In the instance of sickness and diarrhoea you must have been clear of all symptoms for at least 48 hours
- In the event of experiencing a high temperature, persistent cough, or loss of taste/smell DO NOT attend class.

Withdrawal of service

Blossom Baby may at their own discretion refuse entry to a client onto its courses.

Health and Safety



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A risk assessment of the venue and all resources used has been taken but we ask that all participants take responsibility for their own wellbeing during the course and alert the course teacher to any issues, injuries or concerns at the time during the course.

Cancelled Sessions – Illness or Bad Weather

We will endeavour to ensure your scheduled class always runs. However, from time to time unforeseen circumstances will prevent this. Please ensure your teacher is aware if your contact number changes. We can only notify you in the event of a cancelled class, if we have up-to-date contact information for you. They will ALWAYS attempt to make contact with you if a class is cancelled, either via phone, text or email. Please ensure you always check your phone prior to leaving for class.

Exclusion of Liability

In the absence of any proven negligence, the participation of you, your baby or your partner is done so entirely at your and their own risk.

Doula on call

I also work as a birth doula. This may mean the cancellation of a class at short notice. If this affects your term of classes you will be notified. If a class is cancelled, you may attend one of my other classes at another venue (subject to space) or have a credit to the next term. If neither of these are suitable or, in the case of antenatal classes, if your baby is born before you are able to attend the rescheduled class a refund for the missed class will be given. Please check the WhatsApp group or your text/email messages before leaving for class during this time in case I've had to cancel your class. You will be notified once I am no longer on call.

Coronavirus

If the UK government's advice changes and prohibits the running of in person courses such as this, any affected classes will be delivered online via ZOOM. Classes will continue on ZOOM until the guidance allows for the resumption of in person classes. Despite the change in legal requirements, if you or your baby has coronavirus symptoms or test positive for covid do not attend class. Refunds will not be given for missed classes (see Refunds and cancellations). In addition, to protect all class attendees, if your teacher tests positive for Covid and is well enough to run your class, your class will be run via ZOOM at the same time and day. You will be provided with all the details you need to access the session via ZOOM. Refunds will not be given if you choose not to access the class in this way, nor if you or your baby is not well enough to attend online.

Parents full name and address:	
Child's name:	
Contact telephone number(s):	
Email address:	
Current or pre-existing medical conditions (adult):	
Current or pre-existing medical conditions (child):	
Baby's age at joining classes AND gestational age at birth	///
Emergency Contact name:	
Emergency Contact number:	
I consent to the collection and processing of sensitive health information collected at booking of my Blossom Baby class in order that my suitability for class and any adaptations required in class can be fully reviewed <input type="checkbox"/>	
I consent to receive follow up emails/surveys after completion of classes in order to share my experience of Blossom and allow Blossom to measure the impact of their programs <input type="checkbox"/>	
I consent to the collection of photos of myself, my baby and my partner during my Blossom Baby class and to these photos being used anonymously in training/marketing materials and on the Blossom Baby website and Facebook page. <input type="checkbox"/>	
DECLARATION: I have read and agreed to the Blossom Baby Terms & Conditions as outlined above	
Signed:	
Date:	
Please tell us where you heard about Blossom Baby:	